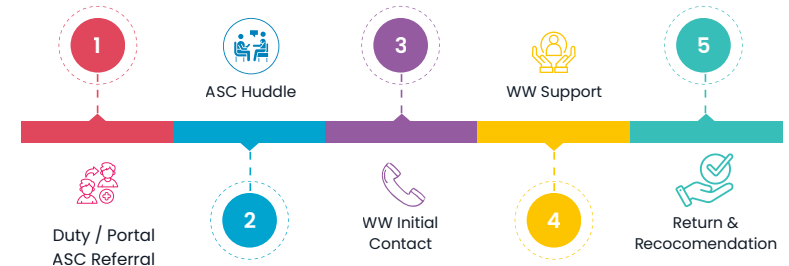
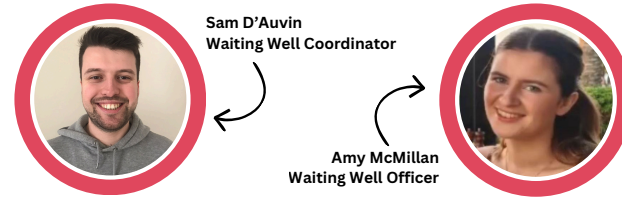


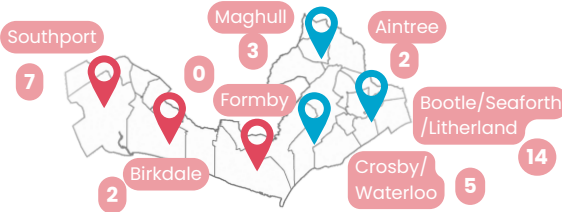
Waiting Well Project

Sefton Council 



The Waiting Well Service (WW) support people who are 'awaiting allocation' of a Social Worker. The main focus of the 'WW' team is to link individuals in with community organisations and local services in order to support with mental wellbeing, physical health, education, social isolation and volunteering.

At the end of our work with an individual, we make a recommendation to the ASC team as to whether further ASC intervention is required and the Social Worker can use our diary sheets and data collection to greater inform their work.



Q3 Referrals By Team

North Sefton referrals	South Sefton referrals	LD & A referrals
Q1 -	Q1 -	Q1 -
Q2 -	Q2 -	Q2 -
Q3 1	Q3 18	Q3 13
Q4 -	Q4 -	Q4 -

Total Q3 Referrals: 33

Appointment Methods

 <p>Home Visits</p> <p>Ideal for the first couple of appointments in order to build a rapport.</p> <p>37%</p>	 <p>Community Visits</p> <p>Ideal for introducing people to community venues and walking through doors together.</p> <p>33%</p>	 <p>Telephone Calls</p> <p>Ideal to keep up to date with changes in circumstances and report on LAS.</p> <p>30%</p>
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Outcomes



78%

Active Caseload
26

The first 4-6 weeks of WW intervention features a lot of face to face appointments as we link people with services.

After that initial period, we now typically move people over to a 'low intensity work-tray'.

22%

Low Intensity Caseload
7