

## What you said

*Response to the consultation on regulations for  
Local Involvement Networks (LINKs)*

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*Response to the consultation on regulations for Local Involvement Networks (LINKs)*

**Prepared by the Patient and Public Empowerment Division**

## Response to the consultation on regulations for LINKs

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# Executive summary

## Strengthening user and public involvement

The Government aims to strengthen the ability of local communities to influence what health and social care services are provided and how they are run. Previous consultations have provided compelling evidence that more people want to have a greater say about their local services. The Government is committed to meeting this desire by providing more opportunities for citizens to influence public services in ways that are relevant and meaningful to them.

Since April 2008, Local Involvement Networks (LINKs) have been establishing themselves across England to help achieve this aim.

Run by local individuals and groups and with a remit covering all the care services in an area, LINKs aim to:

- find out what citizens think about and want from local health and social care services;
- explore specific issues of concern to the community;
- identify and share good practice;
- suggest ideas to help improve the care people receive;
- give people an opportunity to monitor and check how services are planned and run.

To help it carry out its work, each network is independently funded and is supported by a 'host' organisation. LINKs have the ability to ask services for information, make recommendations, enter and view premises and refer issues for further action by local councillors.

## The Consultation

On 28 September 2007, the Department of Health published *Have your say: consultation on the regulations for Local Involvement Networks (LINKs)*. The questions posed within the consultation document aimed to find out what people thought about the proposed duties to be placed on certain services-providers<sup>1</sup> of health and social care services. These duties include: responding to reports and recommendations made by LINKs and allowing authorised representatives of LINKs to enter certain premises and view certain services. The consultation questions are listed in annex 1. The consultation ran for 12 weeks.

## This report

This report aims to summarise the written responses to the consultation and sets out our response. Over 300 people and organisations submitted their views, annex 2 lists the individuals and organisations that sent in a written contribution.

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<sup>1</sup> Throughout this document we refer to "services-providers", as defined in the Local Government and Public Involvement in Health Act 2007. By "services-providers" we mean the commissioners of publicly funded health or social care services.

# Introduction

## Background

Before April 2008, one of the main mechanisms the NHS has used to listen to the views of patients and the public was through Patient and Public Involvement Forums (PPI Forums). There was a PPI Forum established for every NHS trust and primary care trust, and many helped to improve front line services. However, PPI Forums suffered from limitations that stopped them being as effective as they could be. In addition, the arrangements for involving patients and the public needed to be updated to support the significant changes being made to health and social care systems.

In July 2006, the Department of Health published *A stronger local voice: A framework for creating a stronger local voice in the development of health and social care services*. That document set out proposals for the abolition of the Commission for Patient and Public Involvement in Health (CPPIH) and PPI Forums, and the establishment of a LINK for every local authority area with social services responsibilities. In October 2007, the *Local Government and Public Involvement in Health Act* was passed and, from 1 April 2008, LINKs began the process of formally being established .

Between September and December 2007, the Government held a formal consultation on the regulations relating to LINKs' powers and governance. These regulations came into effect on 1 April 2008.

## Who responded?

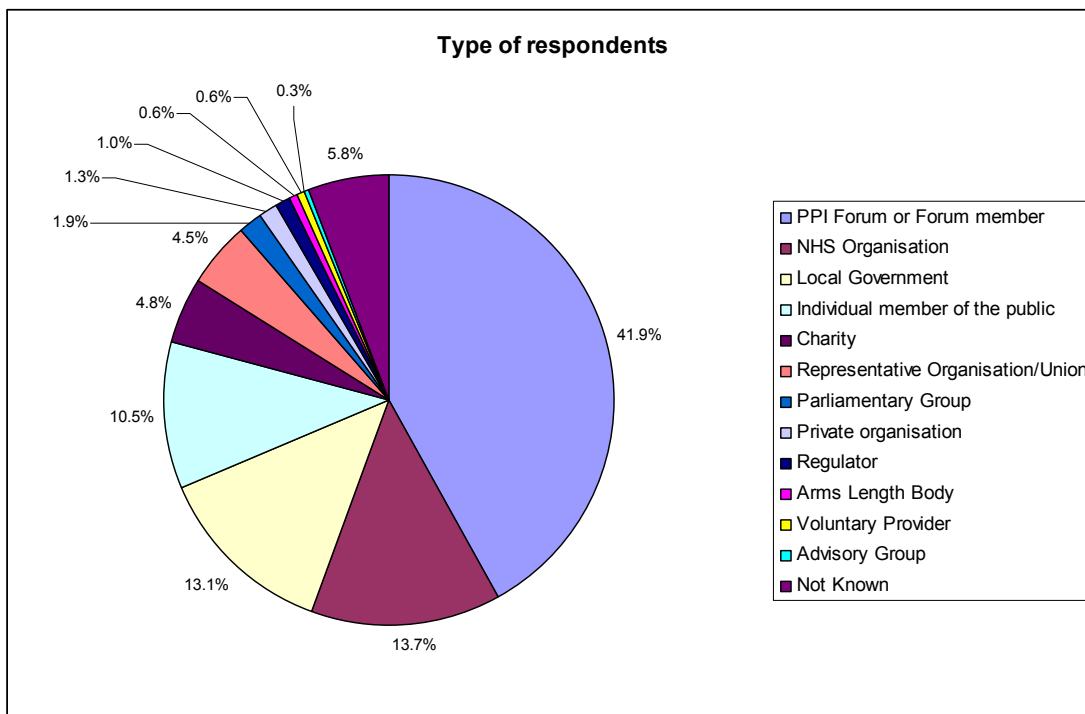
There were 313 written responses, the greatest number of which (131 or 42%) came from PPI Forums or PPI Forum members. NHS bodies (43), local authority organisations (36) and individual members of the public (33) were the next major groups of contributors. Annex 2 contains a full list of respondents to the consultation<sup>2</sup>

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<sup>2</sup> Please note not all contributors made clear if they were responding personally or on behalf of an organisation and so have not been allocated to a specific category.

**Table 1: Breakdown of respondents:**

PPI Forum or Forum member	131	41.9%
NHS Organisation	43	13.7%
Local Government	41	13.1%
Individual member of the public	33	10.5%
Charity	15	4.8%
Representative Organisation/Union	14	4.5%
Parliamentary Group	6	1.9%
Private organisation	4	1.3%
Regulator	3	1.0%
Arms Length Body	2	0.6%
Voluntary Provider	2	0.6%
Advisory Group	1	0.3%
Not Known	18	5.8%
<b>Total</b>	<b>313</b>	



### How they responded

It is also worth noting that not all contributors responded to each of the consultation questions but covered only those points of particular interest to themselves or points where they had particular expertise or personal experience. Others raised issues or made comments about aspects of LINKs that were not part of the consultation. These were considered carefully and we have kept a record of them. However, we have not addressed every comment or point in

## Response to the consultation on regulations for LINKs

this document. Figures in the main text, therefore, refer to percentages of people who replied to that particular question, rather than to the total number of respondents.

It is an indication of how important many people believe public and patient involvement is to improving health and social care services that so many took the time to respond, and we would like to thank sincerely everyone who took the trouble to contribute.

### **Next Steps**

Although overall the responses supported our proposed approach, the consultation has been extremely valuable to us in offering insight into how our key stakeholders think LINKs should operate. The views of respondents helped to inform both additional provisions in regulations relating to LINKs and the guidance issued to LINKs.

If you wish to view the guidance issued to LINKs, please visit the NHS National Centre for Involvement website (<http://www.nhscentreforinvolvement.nhs.uk/>). The guidance is regularly updated and includes the Code of Conduct for entering and viewing services.

# Responses to the consultation questions

## General

Overall, the majority of respondents supported the proposals set out in the consultation document although a wide range of views were expressed on individual elements.

81% of respondents supported the proposals relating to services-providers responding to LINKs reports and recommendations; 78% agreed with the proposals relating to organisations to be covered by the regulations; 87% agreed with the proposals relating to the timescale for Overview and Scrutiny Committee (OSC) responses, and 61% supported proposals relating to responding to LINKs requests for information.

## Specific Questions

### 1. Responding to requests for information made by a LINK

**We asked: “Do you think that services-providers should have duties to provide information to LINKs that go beyond the obligations imposed in the Freedom of Information (FOI) Act 2000? If so, what should they be and why are the duties needed?”**

The majority of respondents to this section of the consultation were in favour of our proposals. In total, 219 respondents expressed a view and 133 (61%) of those were content with the proposal that LINKs should have no further powers to request information, beyond those already covered by FOI.

However, some respondents were concerned that the powers under FOI would not be sufficient for LINKs to obtain the information they would require. The three main concerns raised were:

- that obtaining information under FOI would be a lengthy process;
- that there would be a potential cost to the LINK; and
- that public bodies might abuse the FOI exceptions to avoid giving information to LINKs.

## Our response

Having considered these concerns carefully, we remain of the view that FOI is the most appropriate and effective way to ensure that LINKs receive the right information. The FOI has several strengths in this regard, including:

- a time limit for response is stipulated in FOI;
- specific enforcement measures are attached to FOI duties, which mean that if a FOI request is not complied with, there is a way to escalate the issue.

Whilst we are sympathetic to the concerns raised around cost and potential refusal by a body on commercial grounds, we believe that separate regulations - because the enforcement measures could not be as strong as under FOI - would actually weaken LINKs' position. From the consultation comments received, we were not able to identify any specific categories of information that LINKs should not be able to access, and for which FOI does not permit access. For this reason, we are encouraging LINKs and their partners to build strong working relationships so that all reasonable and necessary requests for information are met without charge and within the usual FOI timescale.

We will be monitoring how well this arrangement is working via LINKs' annual reports. Should there be a need in the future to impose duties on services-providers above and beyond the provisions of the FOI Act, then we have the regulation making powers to do this.

## 2. Responding to reports and recommendations made by a LINK

### **We asked: "Is the timescale of responding within 20 days appropriate?"**

The majority of respondents were in favour of our proposals in this section. In total 232 respondents expressed a view and 187 (81%) of those agreed that the timescale for responding to reports and recommendations made by a LINK was appropriate.

### **We also asked: "Do you have any comments on these proposals?"**

A number of comments and concerns were raised in this section. These included the view that the regulations should specify that the response must be in writing.

Some respondents also suggested that there should be an alternative or more flexible timescale to allow for acknowledgement followed by a full response - especially where more than one service or services-provider is involved.

Questions were also raised about enforcement deadlines and an appeal mechanism should a LINK not be satisfied with the response they receive.

### **Our response**

We considered these comments very carefully as we have always sought to strike a balance between ensuring that services-providers respond to LINKs in an appropriate and timely way and ensuring that services-providers are not placed under unreasonable pressures by those timescales.

On balance, we believe that our proposals will help to ensure that commissioners listen to the views of LINKs and respond to their recommendations and reports in a timely and substantive manner. We believe that decisions about the timescales for acknowledgements, interim responses and full replies should remain flexible at the local level as long as the overall timescale is adhered to.

We did, however, agree fully with the suggestion that the regulations should make explicit the need for responses to be in writing, not least because this should further mitigate against LINKs

receiving incomplete or insubstantial responses. As a result, we amended the regulations so that they specified that the response must be in writing.

### 3. Duty of services-providers to allow entry by LINKs

**We asked: “Are the premises that are exempted from the duty to allow entry appropriate? Are there any further premises that should be exempted?”**

**We also asked: “Do you feel the safeguards in place are proportionate? If not, why not? What do you think should be altered and why?”**

We received 273 responses on these issues. 162 (59%) said they agreed with the sorts of premises that we had identified for exemption; 107 (39%) felt that the safeguards we had set out were appropriate.

#### Our response

Overall, we do not think that this represents a level of concern with our proposals significant enough to warrant changing them. However, this section of the consultation provided us with a range of views and a wealth of useful comments relating to entry and governance arrangements that have been addressed in guidance for LINKs.

**We also asked: “Do you have any comments on these proposals?”**

A number of important points were raised on this section of the consultation which can be summarised in three key themes, as set out below.

#### (a) The exemption of children’s services

The duties in the proposed entry regulations do not apply to the observation of activities that relate to the provision of social care services to children. A considerable minority of respondents thought these services should be included; they thought that the exclusion seemed inconsistent with our policies relating to other vulnerable adult groups.

We looked very carefully at these comments but remain of the view that it would be inappropriate for children’s social care to be included in this respect. There are already effective measures in place to scrutinise and oversee children’s social care and to seek the views of children and young people in the development of their services.

It is a guiding principle of the Government’s strategy for public sector inspection that services should not be subject to inspection by more than one body. In April 2007, Ofsted’s remit was expanded to encompass the former children’s services remit of (i) the Commission for Social Care Inspection (CSCI); (ii) the inspection remit of the Adult Learning Inspectorate (ALI); and (iii) the remit of HM Inspectorate of Courts Administration for the inspection of the Children and Family Court Advisory and Support Service (CAFCASS). This built on Ofsted’s pre-existing responsibilities for the inspection of schools, and the registration and regulation of childcare.

Ofsted is, therefore, responsible for the inspection and regulation of children's social care services. It has a statutory duty to take account of the views of users of the services it inspects and regulates.

### **(b) Code of Conduct**

In the consultation document we suggested that the guidance for LINKs should include a Code of Conduct which would help set out for LINKs, their hosts, and for those organisations that LINKs will visit, the necessary skills and requirements. Many respondents agreed with us and provided further thoughts on what the Code might include.

Overall, respondents wanted clear guidance to be issued setting out what would be considered appropriate conduct. This Code has now been written and is available via the NCI website [www.nhscentreforinvolvement.nhs.uk](http://www.nhscentreforinvolvement.nhs.uk).

### **(c) Selection and training of LINKs' 'authorised representatives'**

The majority of respondents noted that the selection and training of LINKs' authorised representatives was vitally important to the effectiveness and propriety of visits by LINKs. Many underlined the importance of adherence to the appropriate safeguards such as each representative being subject to a Criminal Records Bureau (CRB) check. Other respondents pointed out that authorised representatives should not conduct visits alone, be obstructive to services or compromise patient dignity and privacy.

### **Our response**

These were all helpful and valid points and we took action to reflect these views where possible. We added clauses relating to CRB checks to the governance regulations to ensure that authorised representatives of LINKs are checked. We have also included mention of CRB checks in the Code of Conduct.

## **4. LINK referral to an overview and scrutiny committee**

### **We asked: "Is the timescale of responding within 20 days appropriate?"**

This question attracted the fewest responses of all those asked in the consultation. However, the vast majority of people who did express a view agreed with our proposals on how overview and scrutiny committees (OSCs) should respond to referrals from LINKs. 186 respondents answered the question directly, with 162 (87%) agreeing with the timescale.

### **We also asked: "Do you have any comments on these proposals?"**

Apart from various suggestions about longer or shorter response times or flexibility within the overall response time, the main comments focused on the capacity of OSCs to take on this additional duty, how conflicts of interest would be handled and what further action LINKs could take if they were not satisfied with the response they received.

## **Our response**

We believe that these proposals will help to ensure that overview and scrutiny committees hear the views of local people so that they can take action appropriately. We are pleased that the vast majority of those who commented agreed with the proposals.

Because LINK participation will be wide-ranging it can accommodate special interests more readily than an organisation which has a more limited membership. It will be for LINKs themselves to decide how to tackle potential conflicts of interest, as is true of any statutory institution where interests must be declared in accordance with the standards in public life such as the Nolan principles.

There are provisions in the LINKs governance regulations to ensure transparency in LINKs governance arrangements and decision-making functions. Further, we have provided examples of best practice as part of the guidance to support LINKs in this respect.

# Conclusion

We are grateful to everyone who took the time to respond to the consultation. Overall, the majority of respondents agreed with the Government's proposals.

However, two important issues were raised as part of the consultation that merited further consideration. These related to the care of NHS patients in/by independent sector providers and the arrangements for transition from PPI Forums to LINKs.

For completeness, we have included the following information on how these issues have been addressed since the consultation closed.

## Independent Sector

Because the duties imposed by the legislation were placed on statutory providers of health and social care services, independent sector providers were not covered. The Secretary of State has therefore issued legally binding Directions to commissioners of health and social services (Primary Care Trusts, NHS Trusts, Strategic Health Authorities and local authorities).

These Directions set out the requirements commissioners need to include in their future contracts with independent providers. These amendments relate to allowing LINKs' representatives to enter and view services under certain conditions, as well as providing LINKs with information relating to publicly funded services they might run. The Directions came into force on 1 April 2008.

## Transition

During the passage of the LINKs legislation, a number of stakeholders expressed concern that, if a LINK were not in place by the 1st April, then there would in effect be no means by which people's views could be collected and fed into health and social care bodies. To address this concern, the Government introduced something called the 'transitional duty' which came into effect on the 1<sup>st</sup> April 2008 and lasts for a set period.

Under the transitional duty regulations, local authorities that have not contracted with a host organisation, and as a result do not have working LINK arrangements in place, should make other arrangements for ensuring "LINKs activities" are carried out. This could take a range of forms, although the local authority itself will not be able to carry out the activities, nor will an NHS body.

Instead, we would expect local authorities to invite local people and patient and user organisations with an interest in, and knowledge of, health and social care to participate in what will be the core group of the LINK when a host is appointed. A guide to the transitional duty is available by visiting [www.nhscentreforinvolvement.nhs.uk/links](http://www.nhscentreforinvolvement.nhs.uk/links) The regulations can be viewed by visiting [www.dh.gsi.gov/links](http://www.dh.gsi.gov/links) .

# Annex 1 – Consultation questions

## **Responding to requests for information made by a LINK**

Do you think that services-providers should have duties to provide information to LINKs that go beyond the obligations imposed in the FOI Act 2000? If so, what should they be and why are the duties needed?

## **Responding to reports and recommendations made by a LINK**

Do you have any comments on these proposals?

Is the timescale of responding within 20 days appropriate?

## **Duty of services-providers to allow entry by LINKs**

Do you have any comments on these proposals?

Are the premises that are exempted from the duty to allow entry appropriate?

Are there further premises that should be exempted?

Do you feel the safeguards in place are proportionate? If not, why not? What do you think should be altered and why?

## **LINK referral to an overview and scrutiny committee**

Do you have any comments on these proposals?

Is the timescale of responding within 20 days appropriate?

## Annex 2 – List of respondents

Responses to the consultation were received from the following individuals and organisations

1. Jane Reynolds
2. Donald Espie
3. John Kapp
4. Peter Howard
5. Bob Kiernan
6. Brigid Reid
7. Norma Bartlett, Bedfordshire PPI Forum
8. Sam Portnoy-Bolton, Salford and Trafford Mental Health PPI Forum
9. Shobha Srivastava, South Tyneside PCT PPI Forum
10. Joan Chantrell, Trafford PPI Forum
11. John Bell, Parents Forever and Bexley PCT PPI Forum
12. Wendy Gannon, Basildon and Thurrock Hospitals PPI Forum
13. Thomas Sheridan
14. Jane Turner, Inkerman Housing Association
15. Trevor Sillifant, North Devon PPI Forum
16. Michael Darling, Northamptonshire County PPI Forum
17. Mr Gurmel Singh Dasanjh, Chand Project
18. Edward Waifield, Hampshire PCT PPI Forum
19. John D Walsh
20. R T Rogers, Royal Surrey County Hospital PPI Forum
21. Denis Hilton, Portsmouth City Health Forum
22. David Gee, Warwickshire PPI Forum
23. Mr J A Gunner, Hampshire PCT
24. Richard Downes, Brent Advocacy Concerns
25. R B Giles, Hounslow PCT PPI Forum
26. Mr T Woodward, CEC PCT PPI Forum
27. Mrs Sandra Simm, Warwickshire PCT PPI Forum
28. Carol Robertson, Bliss-Ability
29. Keith A Pexton, Blackpool PCT PPI Forum
30. Ute M Pfeifer, Kirklees PPI Forum
31. Keith Ebbutt, Gloucestershire PCT PPI Forum
32. Richard Smith, Derbyshire County PCT PPI Forum
33. Margaret Rigards, Northumberland PCT PPI Forum
34. Janina Leeks, South west London Mental Health Trust PPI Forum
35. David F Munt, Portsmouth PPI Forum
36. Hannah Cornock, North Somerset Patient Forum
37. Susan Ball, The Rotherham NHS Foundation Trust
38. Judith Woolley, Derbyshire County PPI Forum
39. D. Scott, Cumbria Health & Well Being Scrutiny Committee
40. Gerard McMullan, Islington PPI Forum
41. Ann Stoakes, Hertfordshire PCT PPI Forum
42. Jean Buckle, South East Hampshire PPI Forum
43. Keith Crampton, North Lincolnshire PPI Forum
44. Northumbria Healthcare PPI Forum
45. Mrs Anne Rowland
46. William Jarvis
47. G. Phelps, Hampshire PPI Forum
48. Anne Ryan, PPI Forum, Manchester
49. Roy Prytherch, PPI Forum member
50. Shella Swan, North Bank Forum
51. P R Cherrington

## Response to the consultation on regulations for LINKs

52. Picker Institute
53. Barbara Talmage
54. Suzannah Winsborrow
55. Annie Corsham
56. Jeremy St John Gould
57. Andrew Holroyd
58. Nicola Watkins
59. C.C Riley
60. Adrian Hawksley
61. Mrs P Maggs
62. Mrs Cynthia Godfrey
63. Roger Corbett
64. Neil Hughes
65. Black Health Agency
66. Mrs Margaret Brown
67. Mr P Howell
68. West Sussex PCT Independent PPI Forum
69. Chris Ingham - Buckinghamshire Hospitals Trust PPI Forum
70. Tony Lloyd
71. Kevin Hayes (PPI Forum)
72. Luke Albarin
73. Maureen Silk
74. George Macras
75. Nik James
76. West Suffolk Acute PPI Forum
77. John Thompson
78. Kevin Hayes (NHS Trust)
79. Lynda Jones
80. James Adamson
81. Neil Walbran
82. Kath Wimbush
83. Susan Wilson
84. Kate Taylor
85. Dr Amjad Rahi
86. Ian Barcroft
87. J.W. Boast
88. Manchester City Council
89. Redcar & Cleveland PPI Forum
90. David Tipper
91. Martin Rathfelder
92. Commission for Patient and Public Involvement in Health
93. Sheila Miller
94. Councillor Peter Mallinson
95. Helen Hutson
96. Norman Rushworth
97. Mrs Doreen Brown
98. Halton & St Helen's Primary Care Trust
99. Mr K Girling
100. B M Nonhebel
101. Gateshead Hospital PPI Forum
102. Lancashire Care PPI Forum
103. Liverpool Primary Care Trust PPI Forum
104. East Lancashire Hospitals NHS Trust PPI Forum
105. Chelsea & Westminster Hospital NHS Foundation Trust PPI Forum
106. Leicestershire County & Rutland PPI Forum
107. Voluntary Action Luton PPI Forum
108. Winchester & Andover Network PPI Forum
109. Central Cheshire Primary Care Trust PPI Forum
110. Oxfordshire PPI Forum
111. Queen Mary's, Sidcup, Kent PPI Forum
112. Wolverhampton City Primary Care Trust PPI Forum
113. Doncaster & Bassetlaw Hospitals NHS Foundation Trust PPI Forum
114. West Berkshire Primary Care Trust PPI Forum
115. St Helen's & Knowsley Hospitals NHS Trust PPI Forum
116. Mary Judge
117. East Lancashire Primary Care Trust
118. Anthony Darwood
119. Healthcare Commission
120. Mr J C Richards
121. William Thomas Brooks
122. Barbara Loughton

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123. Contact a Family
124. Solihull PPI Forum
125. Peter Barrett
126. United Bristol Hospitals NHS Trust PPI Forum
127. North Bristol NHS Trust PPI Forum
128. Weston area Health Trust PPI Forum
129. Kay McGregor
130. North of Tyne Patient's Voice PPI Forum
131. Mid Essex PPI Forum
132. Chris Goninan
133. Chris Shaw
134. Michael Jeffs
135. Doncaster LINKs Project
136. Richmond and Twickenham Primary Care Trust
137. Westminster Primary Care Trust
138. Portsmouth City Health PPI Forum
139. Bolton Primary Care Trust PPI Forum
140. UNISON
141. Winchester & Eastleigh Healthcare Trust PPI Forum
142. Local Bradford PCT & Bradford Metropolitan Borough Council
143. Improving the Patients Experience Committee - South Gloucestershire Primary Care Trust
144. Coventry City Council
145. Kirklees Council, Kirklees Primary Care Trust, Calderdale & Huddersfield NHS Foundation Trust, Mid Yorkshire NHS Trust, SW Yorkshire Mental Health Trust
146. Henry Goldberg
147. Hampshire County Council
148. South Devon PPI Forum
149. Southwark PPI Forum
150. Guy's & St Thomas' NHS Foundation Trust
151. Action Resource
152. Imperial Healthcare PPI Forum – Hammersmith
153. Lincolnshire Primary Care Trust
154. Mid Essex Primary Care Trust
155. Darlington Borough Council & Darlington Primary Care Trust
156. Torbay PPI Forum
157. North East Lincolnshire PCT PPI Forum
158. North East Ambulance Service
159. Peterborough City Council's Health & Adult Social Care Scrutiny Panel
160. The Moore Adamson Craig Partnership LLP
161. Stockport Acute NHS Foundation Trust PPI Forum
162. Ruth Marsden
163. Northamptonshire Public Forum for Primary Health Care Services PPI Forum
164. Gerry Molumby
165. Sue Weiner
166. NHS Alliance
167. Parliamentary and Health Service Ombudsman
168. Nottinghamshire County Council
169. Birmingham City Council
170. Cheshire Community Voice
171. Rossendale Borough Council
172. Leeds Primary Care Trust & PPI Forum
173. North Tees PPI Forum
174. Sheffield Children's NHS Foundation Trust
175. Hackney PCT & Homerton Hospital PPI Forum
176. Bradford Alliance
177. Rotherham Metropolitan Borough Council
178. Clatterbridge Centre For Oncology NHS Foundation Trust PPI Forum
179. Lifting the Burdens Task Force

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180. Bristol Primary Care Trust PPI Forum
181. Gloucestershire Hospitals and Joint PPI For a
182. Leicester City Council
183. Herefordshire Primary Care Trust
184. Diabetes UK
185. Commission for Patient and Public Involvement in Health and ambulance forum members
186. Robert Jones
187. Foundation Trust Network
188. Newham Healthcare PPI Forum
189. Mrs Franca Garrick
190. Milton Keynes Joint PPI Forum
191. Heywood, Middleton & Rochdale PPI Forum
192. Hertfordshire PPI Forum
193. Royal College of Physicians
194. Participation National Advisory Group
195. GP Surgery - the Spence Group Practice
196. Kent and Medway PPI Forum
197. Brighton & Hove City Teaching Primary Care Trust
198. Christie Hospital NHS Foundation Trust
199. NHS Yorkshire and Humber
200. Worcestershire Primary Care Trust PPI Forum
201. Warrington Primary Care Trust PPI Forum
202. Royal College of Surgeons of England - patient liaison group
203. Breakthrough Breast Cancer
204. Manchester Mental Health and Social Care Trust PPI Forum
205. Peterborough Primary Care Trust
206. Age Concern
207. Somerset and Great Western Ambulance PPI Forum
208. Wandsworth Primary Care Trust PPI Forum
209. Voluntary Action Westminster
210. Dorset Healthcare PPI Forum
211. Yeovil District Hospital NHS Foundation Trust
212. Association of Directors of Adult Social Services
213. Blackburn With Darwen Primary Care Trust
214. Royal College of General Practitioners
215. NHS Confederation
216. Southend-On-Sea Borough Council
217. Foundation Trusts Network
218. Commission for Patient and Public Involvement in Health
219. Tim Midgley
220. East Sussex Health Overview & Scrutiny Committee
221. British Heart Foundation
222. North Lincolnshire Primary Care Trust PPI Forum
223. Dorset County Council
224. Newcastle City Council
225. Borough of Poole
226. Foundation Trusts Governors Association
227. Scarborough & North East Yorkshire Healthcare NHS Trust
228. Deborah Sanders
229. Focus Youth Club
230. R D & E NHS Foundation Trust
231. National Consumer Council
232. Kettering General Hospital PPI Forum
233. Sandwell Metropolitan Borough Council
234. National Association of Patient Forums Steering Group
235. South East Essex Primary Care Trust & PPI Forum
236. Wokingham Borough Council

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237. Sue Ryder Care
238. Central Lancashire Community Health PPI Forum
239. Local Government Ombudsman
240. Tameside MB Council
241. South Tees PPI Forum
242. Salisbury NHS Foundation Trust
243. Hillingdon Primary Care Trust PPI Forum
244. Lincolnshire County Council
245. Trafford Healthcare NHS Acute Trust
246. Mrs M Ledgard
247. London Borough of Richmond Upon Thames
248. Richmond and Twickenham Primary Care Trust PPI Forum
249. Stoke-On-Trent Community Health Voice
250. SECamb PPI Forum (??)
251. Kath Murray
252. Leeds LINK Project Team
253. Southwark Primary Care Trust
254. Barnet PPI Forum
255. Parkinson's Disease Society
256. Leicestershire County Council
257. Involvement Networks
258. Stockton-On-Tees Borough Council
259. King's College Hospital NHS Foundation Trust
260. Humber Mental Health PPI Forum
261. Maidstone Borough Council
262. Portsmouth Hospitals Trust PPI Forum
263. Luton Borough Council
264. West Hertfordshire Hospitals Trust PPI Forum
265. Camden Council
266. St Mary's Committee of Imperial Healthcare PPI Forum
267. Sheffield Teaching Hospital (Patient Partnership Department)
268. Bolton Community and Voluntary Services
269. Mike Wood MP
270. Staffordshire Health Scrutiny Committee
271. South Essex Partnership NHS Foundation Trust
272. The Commission for Local Administration in England
273. Kent and Medway Networks Ltd
274. Sheffield PPI Forum (Muriel Bussue)
275. Commission for Social Care Inspection
276. Royal College of Nursing
277. Isle of Wight PPI Forum
278. Nottinghamshire County PPI Forum
279. Audit Commission
280. Health link
281. Cornwall and Isles of Scilly Primary Care Trust
282. Canterbury City Council
283. Kent Overview and Scrutiny Committee
284. Association of North East Councils
285. Local Government Association
286. Durham County Council
287. MND Research Foundation
288. Poole and Bournemouth Councils
289. Cornwall Overview and Scrutiny Committee
290. Lewisham Council and Lewisham Primary Care Trust
291. Southampton City Council
292. North Yorkshire County Council
293. Stoke on Trent Primary Care Trust
294. Cambridge University Hospital NHS Trust
295. Bristol Primary Care Trust
296. General Social Care Council
297. Hammersmith and Fulham Primary Care Trust PPI Forum
298. Kent County Council
299. Hertfordshire County Council
300. Help the Aged
301. Alzheimers Society

## Response to the consultation on regulations for LINKs

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|---|---|
| 302. Surrey County Council                        | 307. Calderdale PPI Forum               |
| 303. Western Cheshire Primary Care Trust          | 308. Help and Care Organisation         |
| 304. Centre for Public Scrutiny                   | 309. British Medical Association        |
| 305. North Lancashire Teaching Primary Care Trust | 310. NHS South East Coast               |
| 306. Geoffrey Smith                               | 311. National Children's Bureau         |
|   | 312. Wolverhampton City Local Authority |
|   | 313. EKHT PPI Forum                     |

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