



navca

local focus national voice

Who? How? What?

Exploring the use of outcomes to measure the impact of services for children and young people

19 November 2009

GMCVO, Manchester



department for
children, schools and families



Who? How? What?

Exploring the use of outcomes to measure the impact of services for children and young people

NAVCA's second Every Child Matters conference is aimed at local infrastructure organisations (LIOs) and third sector organisations that deliver services for children, young people and their families.

Following on from a successful event held in March 2009 in Birmingham, at which the focus was Every Child Matters, this event will focus on outcomes for children and young people and consider how third sector organisations can work to include outcomes in the planning, delivery and evaluation of services.

At this event, you will:

- ▶ hear key speakers from national third sector organisations and government programmes who are working to support the third sector
- ▶ consider how you and the third sector groups you work with can use outcomes to plan, deliver and evaluate services
- ▶ hear the latest developments in key areas of work
- ▶ choose from a range of interactive workshops
- ▶ pick up information from stands provided by a range of organisations
- ▶ gather examples of good practice and exchange ideas and information with colleagues.

Comments from last year's conference:

"A very good event – looking forward to follow up to develop relationships further."

"Presentations were of a high quality."

"Well run event! Thank you for the great workshops – they were very useful to us."

9.30 - 10.00	Registration and market place
10.00 - 10.15	Welcome, Mike Martin, Chair of NAVCA
10.15 - 10.40	The national landscape for commissioning services for children and young people Anne McNicholl, Better outcomes for children and young people, DCSF Commissioning Support Programme
10.40 - 11.00	Measuring outcomes locally Jim Taylor, Executive Director, Services for Children and Young People, Tameside MBC
11.00 - 11.10	Q&A
11.10 - 11.30	Tea and coffee break
11.30 - 12.30	Workshops session 1 <i>(repeated in the afternoon)</i>
12.30 - 1.30	Lunch and networking
1.30 - 1.50	The importance of outcomes Shafiq Meghani, Charities Evaluation Services
1.50 - 2.15	Measuring the immeasurable Sarah Durke, Soul Records
2.15 - 2.30	Q&A
2.30 - 2.50	Tea and coffee
2.50 - 3.50	Workshops session 2 <i>(repeated from session 1)</i>
3.50	Evaluation
4.00	Close of conference





Workshops

1. Outcomes-based commissioning

This workshop is for anyone interested in outcomes-based commissioning. It will provide an understanding of how commissioning can be used to include innovation from third sector providers and value what matters to service users. The new economics foundation will present a model of sustainable commissioning and talk about their experience of putting it into practice with a local authority. *Susan Steed, new economics foundation & NAVCA's Local Commissioning and Procurement team*

2. Measuring the difference you make

Using practical examples, this workshop looks at ways to assess change. Delivered by Charities Evaluation Services, it covers the importance of outcomes for the voluntary sector and the tools that organisations can use. The workshop focuses on defining and measuring outcomes, and how this enables you to demonstrate the difference you make. *Shafiq Meghani, Charities Evaluation Services*

3. Turning local children and young people's plans into action

This workshop will look at examples of children and young people's plans from around the region, examining the priorities and exploring how third sector groups and organisations can get involved. Looking at the National Indicators for children and young people's services, we will consider how local performance frameworks and structures operate. Useful handouts and resources will be provided.

Robert Beard & Angela Barnes, NAVCA

4. How do we measure children's well-being?

Charities working to improve well-being can struggle to measure their impact. NPC has developed a questionnaire to help charities and funders measure those intangible yet important outcomes like improved self-esteem and good peer and family relationships. This workshop will cover issues around measuring children's well-being and introduce the questionnaire in the context of ECM.

Camilla Nevill, New Philanthropy Capital

Name
Job title
Organisation
Address
..... Tel
Email

Individual requirements (e.g. hearing loop or vegan diet)

If you would prefer to discuss your requirements with someone, please call 0114 278 6636 or email events@navca.org.uk

Workshop choices (please choose two)

1. Commissioning 2. Outcomes 3. C&YP plans 4. Well-being

Fees (inc VAT):

Voluntary organisations	£45
Statutory and private organisations	£60

Cheque I enclose a cheque made payable to NAVCA for £

Invoice Please invoice for £..... Purchase order number

Address for invoicing if different to above:.....

..... Accounts tel

Credit/debit card

Card number _ _ _ _ _

Card holder name

Three digit security number (found on signature strip)

Please debit £ _ _ . _ _ from my Visa Visa Debit Mastercard

Valid from _ _ / _ _ Expiry _ _ / _ _

Signature

Closing date for bookings: **Thursday 5 November**

Cancellations must be in writing before the closing date to receive a full refund or credit to further NAVCA courses. Sorry, but we are unable to refund if you cancel after the closing date.

Booking confirmation details will be sent out the same week as the closing date.

If you do not wish to receive information about future NAVCA events, please tick here



To find out more about Every Child Matters and make it matter in your organisation visit www.navca.org.uk/stratwork/children/

Or contact Angela Barnes, NAVCA's Every Child Matters Manager on angela.barnes@navca.org.uk or tel 0114 289 3978.



navca

local focus national voice

NAVCA is the national voice of local third sector infrastructure in England. We aim to ensure communities are well served by the local third sector by supporting our members and their work with over 160,000 local groups and organisations. NAVCA believes that local voluntary and community action is vital for healthy and inclusive communities.

NAVCA
The Tower
2 Furnival Square
Sheffield S1 4QL

Tel 0114 278 6636
Fax 0114 278 7004
Email navca@navca.org.uk
www.navca.org.uk

Registered charity no. 1001635
Registered company no. 2575206

Printed on recycled paper

